

## Person specification – Employability and Citizenship Coaches/Mentors

Criteria		Essential	Desirable
1. Experience Skills/abilities/behaviours	Experience of working with people both paid and unpaid		√
	Experience of working with people who have sensory/learning disabilities and mental health needs		√
	Experience of working with volunteers either directly as a volunteer or indirectly through involvement with volunteers		√
	Basic food preparation skills		√
	Experience of working towards agreed plans and goals		√
	The ability to work independently and as part of a team	√	
	Ability to communicate clearly and articulately in a variety of forms, oral and written	√	
	A basic understanding and competence with computers and IT systems.		√
	The patience and openness to treat customers, trainees, staff and volunteers with care and respect.	√	
	The willingness to work with other team members to develop, implement and review training plans for young people with additional support need	√	
	Willingness to assist with the general café and catering duties in the café including food preparation	√	
2. Knowledge	Relevant REHIS qualification in Food Hygiene		√
	Experience working within the Hospitality Sector		√
3. Values	Able to understand, communicate and work within the values of Inspired Community Enterprise Trust	√	
	Demonstrate by personal example, commitment and action, fair treatment in employment, training, service delivery and external communications	√	
	Flexibility and adaptability	√	
	Demonstrate an understanding of the gifts, strengths and needs of young people with additional support needs		√
5. Other requirements	Ability to work flexible hours	√	
	Willingness to travel to support development and events		√